

FREQUENTLY ASKED QUESTIONS FOR SUPPLIERS

1. Will your suppliers be paid for goods and services provided to Frontier during your Chapter 11 bankruptcy proceedings?

Yes. Under U.S. bankruptcy law, we are permitted to pay suppliers in full and under normal credit terms for goods and services provided during our bankruptcy proceedings.

2. What is the status of existing supplier agreements?

We expect our suppliers to continue to honor our existing agreements. The Bankruptcy Code generally requires that you continue to perform services or provide products unless otherwise ordered by the Court.

3. Why should suppliers continue to provide goods and services to Frontier?

Suppliers are entitled to be paid under normal terms for goods and services provided to us during our reorganization proceedings. Payments for “post-petition” goods and services will be made as usual and are given priority administrative status in our reorganization proceedings, providing additional protection to you. Also, the Bankruptcy Code generally requires that you continue to perform services or provide products unless otherwise ordered by the Court.

4. When will suppliers be paid if they have a balance for goods or services provided to Frontier before your Chapter 11 filing?

Under U.S. Bankruptcy Law, payment for goods and services provided to a company before its Chapter 11 is filing generally not permitted on the day of the filing. Any such unpaid amounts are treated as general unsecured claims in the company’s Chapter 11 proceedings and, with limited exceptions, are satisfied only as part of a plan of reorganization at the end of the Chapter 11 case. It is impossible to predict what value a general unsecured claim will have in our Chapter 11 case.

5. How do I know if I have a pre-petition or post-petition claim?

Pre-petition generally refers to those goods received or services provided before the Chapter 11 filing. Goods received or services provided on or after Frontier’s bankruptcy filing generally are considered post-petition. If you are unsure, please consult with your lawyer.

6. Will there be a process for submitting claims for a pre-petition invoice which remains unpaid by Frontier?

Yes. The Court will confirm and make information available on the procedures and deadlines for filing claims. Information about the claims process will also be available at <http://Chapter11.epiqsystems.com/frontier>.

7. Why did Frontier file for Chapter 11 protection?

Frontier Airlines, along with virtually every U.S. passenger airline, has been challenged the past few years with the unprecedented cost of fuel and other industry-wide issues. Frontier had expected that it would be able to withstand these challenges given the strength of its operations and fleet.

Unfortunately, our principal credit card processor very recently and unexpectedly informed us that, beginning on April 11, it intended to start withholding significant proceeds received from the sale of Frontier tickets. This would have drained a substantial portion of Frontier's available cash almost immediately and may have made it impossible for Frontier to continue normal operations. Therefore, Frontier had no choice but to file Chapter 11 in an effort to fight this unwarranted step by the credit card processor and continue to position itself for long term success.

8. What is Frontier's liquidity situation? Are you seeking additional financing?

We currently have adequate cash on hand to meet our operating needs while we take steps to further strengthen our company. By filing for Chapter 11, Frontier will now have the time and legal protection necessary to obtain additional financing and enhance our liquidity.

9. How long is Frontier's Chapter 11 reorganization likely to take?

We expect it could take between 9 to 18 months to complete our reorganization.

10. Who should suppliers contact if they have additional questions?

Additional information about Frontier's reorganization process, including FAQs for Suppliers, is available at <http://Chapter11.epiqsystems.com/frontier>. If you have remaining questions after reviewing this site, please call our Supplier Support Center toll-free at (866) 660-7762.